

# Schedule of Fees & Charges

One time sign-up fee **AED 2,500**

## Accounting Services

Select from accounting packages which cater to your accounting requirements including financial statements such as balance sheets, profit and loss statements, cash flow statements as well as other services such as bank statement reconciliation, accounts payable and receivables. The packages also include consultation time with accounting experts to discuss financial performance and trends.

	Silver Package (AED)	Gold Package (AED)
Monthly	1,600 /month	2,400 /month
Quarterly	4,200 /quarter	6,300 /quarter
1 year	12,000 /annum	18,000 /annum
2 year	22,000 /2 years	33,000 /2 years
3 year	32,000 /3 years	48,000 /3 years

## Website Development

Create an online presence for your business. Design, develop, host and maintain simple or custom built websites as fast as five days.

	Starter (AED)	Standard (AED)	Premium (AED)
Design & development ( <i>one time fee</i> )	285	600	2,220
Hosting ( <i>annual fee</i> )	On Actuals	150	255
Maintenance ( <i>monthly fee</i> )	70	180	705

## Technical Support

### Helpdesk:

Benefit from a web-based helpdesk ticket management solution managed by skilled and certified engineers, providing 24x7 support via phone, chat and email.

	Number of PCs	Monthly Fee / PC (AED)	Annual Fee / PC (AED)
<b>Helpdesk</b> Chat and email support	4 -100	170	1,910
	101 -500	160	1,800
	501 - 1,000	155	1,750
	>1,000	150	1,700
<b>Helpdesk Plus</b> Chat, email and phone support	4 -100	200	2,160
	101 -500	180	1,980
	501 - 1,000	170	1,850
	>1,000	160	1,750

### Desktop management:

Simplify desktop management with integrated desktop management functions that include software distribution, patch management, IT asset management, remote control, configurations, and system tools.

	Number of PCs	Monthly Fee / PC (AED)	Annual Fee / PC (AED)
	4 -100	240	2,685
	101 -500	230	2,565
	501 - 1,000	225	2,510
	>1,000	220	2,455

### Network Management:

Benefit from a continuous and comprehensive network monitoring mechanism with 24x7 support via phone, chat and email.

	Monthly Fee / PC (AED)	Annual Fee / PC (AED)
	980	10,770

### Server Management:

Ensure availability and performance of servers with remote fault monitoring for load, performance, security and installation of applicable software updates as they are released

	Monthly Fee / PC (AED)	Annual Fee / PC (AED)
	980	10,770

### Application Management:

Benefit from a range of services to manage your applications through flexible IT solutions for Windows active directory, FTP, mail, web and DNS shared services.

	Monthly Fee / PC (AED)	Annual Fee / PC (AED)
	980	10,770

## Analytics

Benefit from Analytics and Big Data solutions that are designed to help you make fast, data driven, strategic and tactical decisions across key business functions such as marketing, customer relations management, risk management and operations.

To be determined based on scope of work